

Terms & Conditions

Please read carefully. By confirming you agree to the following Terms & Conditions.

Volunteer Cost

The following fees include cost for recruitment, registration, selection, airport pick up and pre-departure support. It caters for food, accommodation, and the support you will be offered while here in the country. For example you will have someone to show you around town in case you want to shop or site-see, and also if you need someone to accompany you to go anywhere you need to go. It also covers the core costs of running the orphanage. The following table shows you how much it will cost you to live in Kenya for the length indicated. If you are interested in staying for a time that is not indicated below, please email us and we will send you the cost. **All cost is in US Dollars.**

This fee is payable immediately after you have been accepted into the program. After you have sent your online application, we will review it and if it is approved, you will be sent an email-confirmation and further details.

Registration

registration fee 200 \$

program fees:

short term 200 \$ / week

mid term 175 \$ / week (from 1 month onwards)

long term 150 \$ / week (from 2 month onwards)

Volunteer Period (Weeks)	Volunteer Cost (without registration) (US Dollars)
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2	400
3	600
4	700
6	1050
8	1200
12	1800

House Guests

If you intend to visit a friend, who is volunteering at hope home or you have been volunteering with hope home before and plan to visit again, we are offering a special fee. It caters for food and accommodation. But there will be no pre-departure and in-country support and airport pick up comes at extra cost. It is only available for a short-term visit. Days you spend traveling leaving your luggage behind can't be deducted from the price. The fees are payable in Kenyan Shilling within the country.

fees:

2000 KSH / night

3000 KSH / airport pick up or drop off

Travel

The volunteer is solely responsible for arranging and paying for their own travel, specifically including all airfares or other transport costs to and from the host country as well as any local transport costs. It is the responsibility of the volunteer to carry all necessary documents when traveling abroad. While Volunteers Voice may advise the volunteer on required travel documentation, Volunteers Voice are not responsible for any supporting documents necessary for the volunteers travel needs or other purposes.

Insurance

Volunteers Voice does not provide the volunteer with insurance of any kind. While travel insurance is not mandatory to volunteer with Volunteers Voice, it is highly recommended. The volunteer is solely responsible for evaluating and determining the type, extent and levels of any insurance coverage they need or desire for their planned volunteer travel period.

Refund Policy

Compared to similar companies that provide comparable comprehensive volunteer service opportunities, Volunteers Voice program fees are significantly less than the fees charged by other such companies and volunteers are encouraged to compare Volunteers Voice fees to the fees charged by other similar companies. As a consequence, Volunteers Voice operates on a much smaller profit margin and is therefore unable to provide and does not provide an open refund policy.

Registration Fee

The registration fee is not refundable.

Program Fees

The program fee is refundable up to sixty days before the start of the volunteer's placement in the host country. All refunds will be made less the costs occurred in processing the refund such as bank and transaction fees. Requests for program fee refunds must be posted to Volunteers Voice with the signature of the volunteer. Phone calls and e-mails are unacceptable. Once the volunteer's refund request had been received by Volunteers Voice, the volunteer will be notified immediately via email. If the volunteer does not receive such an email, the assumption should be made that the request has not been received. Volunteers Voice reserves the right to revise the program fee at any time. All program fee revisions will be made via the website with seven days advanced notice given before they take effect. Registration fee revisions are not applicable to volunteers who have already submitted their online booking before the revisions are due to take affect. A volunteer's placement in Gathiga Children's Hope Home cannot be confirmed until the program fee has been paid in full.

Personal Risks

The volunteer acknowledges and accepts the responsibilities and risks associated with their agreement to travel to, temporarily live in and provide volunteer services in Kenya. Such travel and volunteer work can be often hazardous and involves a certain degree of risk, inherently dangerous activities and personal perils to the volunteer, both foreseen and unforeseen, all of which are fully accepted by and solely assumed by the volunteer. Therefore, Volunteers Voice including any and all of its employees, managers, directors, host families and partner organizations are not liable, to the maximum extent of the law, for any loss or harm the volunteer or associates may suffer, including but not limited to loss caused by:

- Personal injury
- Emotional injury
- Death
- Illness or disease
- Damage to or loss of property

Drug and Alcohol Use

The volunteer must abide by the rules put in place by Volunteers Voice and their host family in regards to alcohol consumption. Volunteers Voice prohibits the illegal distribution of alcohol to participants who are not of legal drinking age (18 Yrs) in Kenya. Furthermore, excessive and irresponsible drinking leading to intoxication and behaviour that interferes with the volunteer program, placement or the rights of others is subject to immediate disciplinary action, and may result in dismissal from the program. Volunteers are prohibited from selling, using, or possessing any drugs that are considered by Kenyan law to be illicit or illegal. Volunteers are cautioned that the possession of drugs is often dealt with harshly by Kenyan law enforcement. Any drug infraction will be considered a grave violation of policy and will result in immediate dismissal from the program.

Miscellaneous

Volunteers Voice does not warrant or make any representations regarding the correctness, accuracy, reliability, or otherwise of the materials in this site or the result of their use. Volunteers Voice reserves the right to use feedback and images provided by volunteers for website materials such as testimonials. Volunteers Voice is not liable for any errors, lack of services or mistakes made by partner organisations.

Contact

Any questions or need further clarification, just get in contact.

Volunteers Voice

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